

Creative Team, Social Media Content Creator

Who We Are

MeMo is a dynamic, 40-strong team of digital marketing specialists, social media experts, PR professionals, and content creators. We collaborate with top-tier restaurant brands and ambitious independents, shaping their narratives and elevating their presence in an increasingly competitive market.

We pride ourselves on a culture that fosters innovation, collaboration, and excellence, offering a strong work-life balance, professional development opportunities, and an environment where bold ideas thrive.

The Role

The **Social Media Content Creator** will report to the Head of Social & Creative, taking ownership of developing and executing creative campaigns that align with client objectives in the hospitality sector.

With a passion for social media and a flair for creating lo-fi, engaging content, this role demands a creative storyteller who can ideate, shoot, and collaborate with high-production teams to deliver impactful campaigns. Exceptional copywriting skills, an eye for detail, and a strong understanding of social-first strategies are essential. In addition to content creation, this individual will play a key role in managing client relationships, sharing insights, content calendars, and performance reports to ensure results-driven success.

As a collaborative team player, they will thrive in coordinating across departments, contributing to the agency's growth while staying at the forefront of industry trends.

This position will play a pivotal role in the creative output of the agency, encompassing but not limited to:

Key Responsibilities:

- Creative Campaign Ideation: Develop innovative social media campaigns aligned with client objectives, combining a deep understanding of brand goals with creativity to produce impactful strategies.
- **Lo-Fi Content Creation:** Shoot and produce engaging, on-brand lo-fi content that resonates with audiences and complements client campaigns.



- High-Production Content Briefing: Oversee ideation for high-res shoots including creator recommendations, budgeting, mood board and creative brief. Oversee creative direction on shoot.
- Client Collaboration: Pitch creative ideas to clients
- Trendspotting & Industry Expertise: Stay ahead of evolving social media trends, platform updates, and hospitality industry developments, contributing fresh ideas and new content formats to agency projects.
- **Organisational Excellence:** Ensure smooth project management with meticulous attention to detail, meeting tight deadlines while maintaining the highest quality of work.
- **Performance Tracking & Optimisation:** Monitor and analyse key metrics, using insights to refine strategies and experiment with new approaches for improved engagement and results.

Salary & Benefits

- Competitive salary, dependent on experience
- Hybrid working from our West London office
- CODE Membership (industry perks and discounts)
- Flexible working hours
- Paid Birthday Day Off
- MeMoment monthly employee reward scheme
- Summer Fridays
- Two annual socials Summer and Christmas

Why Join Us?

At MeMo, you'll have the opportunity to lead impactful, commercially driven campaigns for some of hospitality's most exciting brands. You'll work alongside a talented, supportive team in an agency that values creativity, collaboration, and professional growth.

Join us and take the next step in shaping the future of hospitality marketing.